

Quality Policy

We have established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations through clear communication, advanced research and development, and rigorous quality control.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organization, we recognize that the staff are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organization, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system.

Evidence-based decision making: As an organization, we have committed to only make decisions relating to our Quality Management System following a logical approach with qualified staff and sound methodology.

Relationship management: We recognize that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Innovation: We promote an environment of innovation in our products and in our Quality Management System.

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Dr. Calvin H Winter
President

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